



# NATIONAL GRANGE

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*American Values. Hometown Roots.*

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May 3, 2022

The Honorable Shalanda D. Young  
Acting Director  
Office of Management and Budget  
Eisenhower Executive Office Building Room 252  
1650 Pennsylvania Avenue, NW  
Washington, DC 20503

Re: Reclassification of 911 Operators

Dear Director Young:

The National Grange is America's oldest agricultural and rural life advocacy organization. Our 140,000 grassroots members are organized in 32 state chapters and over 1,400 local chapters around the country. The Grange stance on public policy issues begins with the individual member and must withstand review and debate at the local, county, state and national level to become Grange policy. This policy includes strong support for first responders such as law enforcement, fire fighters, emergency medical personnel and the networks that support them. These personnel and networks are especially critical in the open spaces of rural America.

A major link in this network chain is the 911 operator. These operators must handle high call volumes, make split second decisions, respond to emergency situations, act as counselors and much more in a knowledgeable, professional, compassionate and empathetic manner. The 911 operator is much more than a routine telephone operator or clerical worker.

Therefore, the National Grange urges the Office of Management and Budget to consider 911 operators as essential responders and reclassify them from a Support Occupation classification to the Protective Service category with other emergency response workers.

Thank you for your consideration.

Sincerely,

Betsy Huber, President  
National Grange